

OPTIMIZING INTERNET EXPLORER

for Oracle / MarkView Imaging / PeopleSoft Applications

Hardware and Operating Systems Requirements

Intel 2.66 GHz or greater Pentium 4 processor
512 MB or greater RAM
Internet Explorer 5.5 SP2 or 6.0 SP2
Windows 2000 or XP SP2

I. Introduction

For desktops running MS Windows 2000 or XP, Internet Explorer must be configured for use with Oracle Applications, MarkView Imaging, and with Oracle / PeopleSoft Applications. The following are step-by-step procedures to optimize your browser settings.

II. Configuring Internet Explorer

1. For Windows 2000 or Windows XP, launch Internet Explorer
2. Select Tools | Internet Options | General | Settings
3. Under the heading, "Check for newer versions of stored pages:" select <Every visit to the page> (see Figure 1)

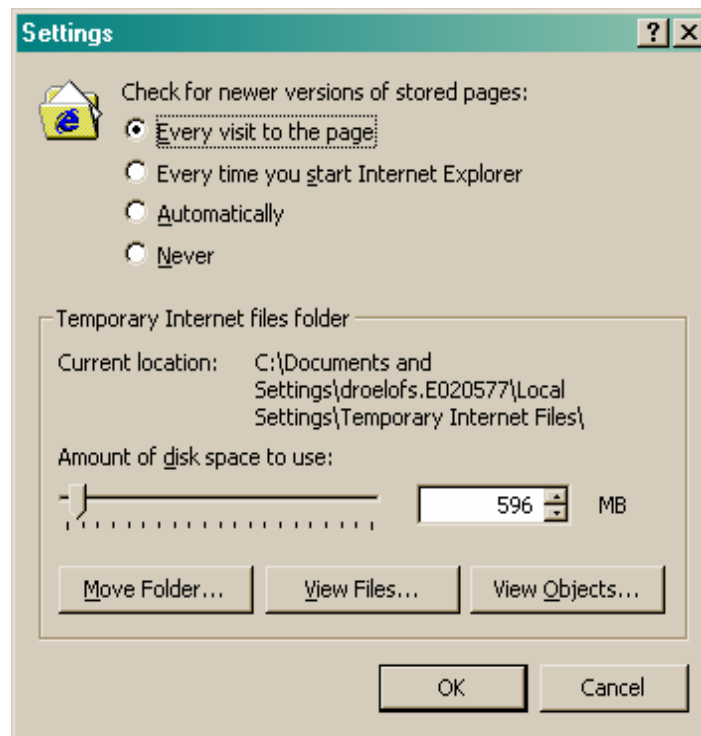


Figure 1.

4. Click <OK>
5. Select Tools | Internet Options | Security
6. With the Internet Icon highlighted, select <custom level> (see Figure 2)



Figure 2.

7. For Windows 2000 only, update these settings, located in the "Settings" scrollable region: (see Figure 3).
 - a. For "Download signed ActiveX controls", select <prompt> or <enable>
 - b. For "Download unsigned Active X controls", select <prompt> or <enable>
 - c. For "Initialize and script ActiveX controls not marked as safe", select <enable>

For Windows 2000, skip to Step 11. For Windows XP, skip to Step 8, then continue through Step 10.

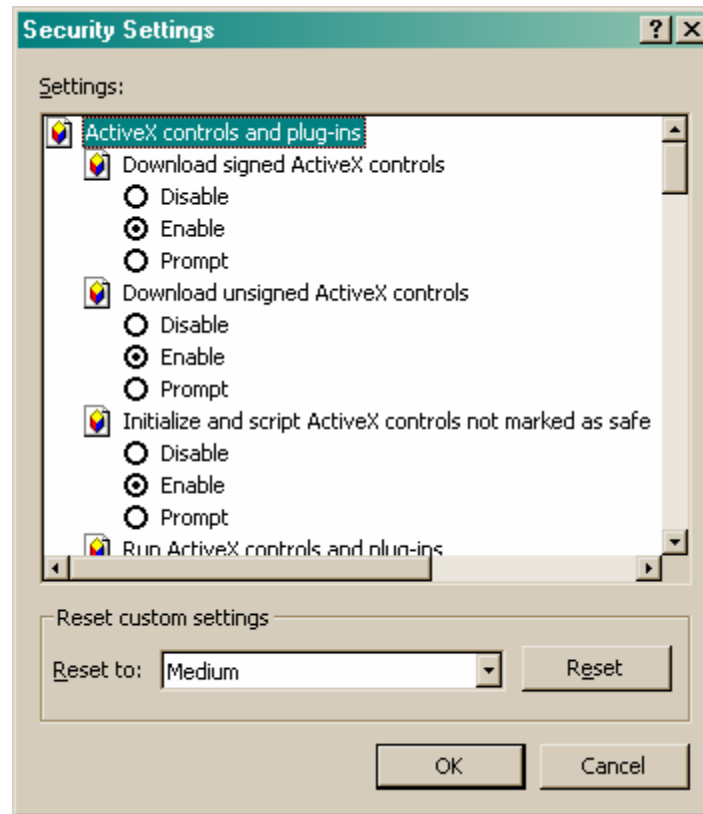


Figure 3.

8. For Windows XP only, update these settings, located in the “Settings” scrollable region: (see Figure 4)
 - a. For “Download signed ActiveX controls”, select <prompt> or <enable>
 - b. For “Download unsigned Active X controls”, select <prompt> or <enable>
 - c. For “Initialize and script ActiveX controls not marked as safe”, select <enable>
 - d. For “Pop-up Blocker”, select <disable>

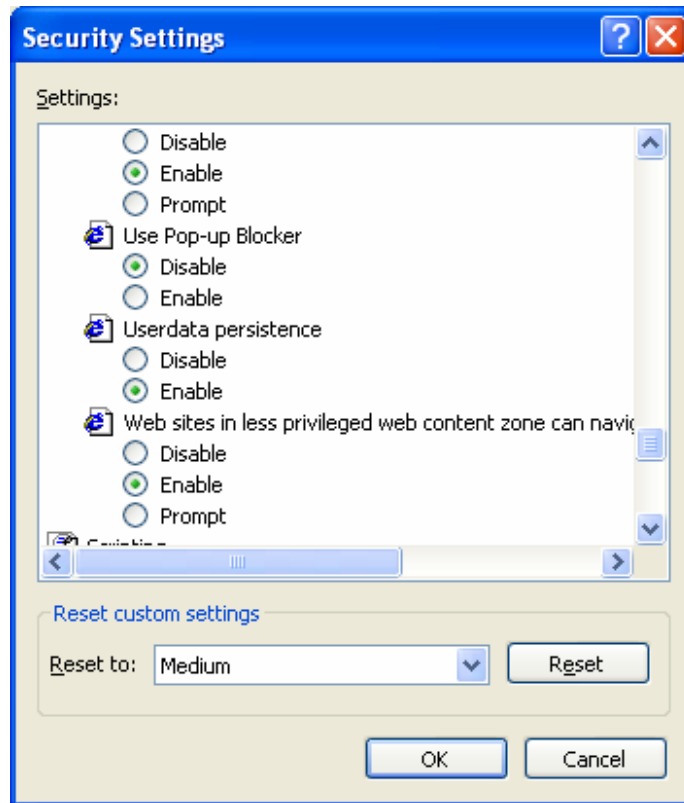


Figure 4.

9. For Windows XP: In order to do a File>Export from within Oracle Apps, downloads should be set as shown (see Figure 5)

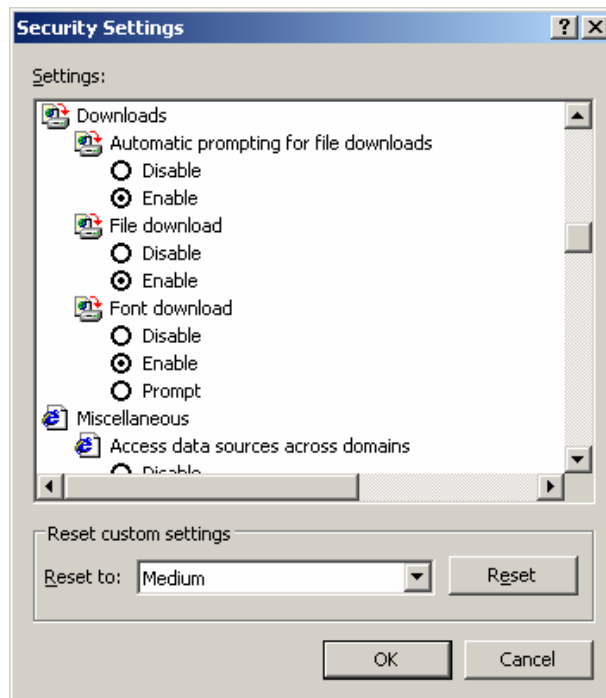


Figure 5

10. For Windows XP, select Tools | Internet Options | Security | Trusted Sites | Sites |
 - a. Under the heading, “Add this website to the zone”, enter these “trusted” URLs:
<https://lilly.sdsu.edu>
<https://cmsweb.sdsu.edu/HSDPRD>
 - b. Then press <Add> | <OK> (see Figures 6 and 7)

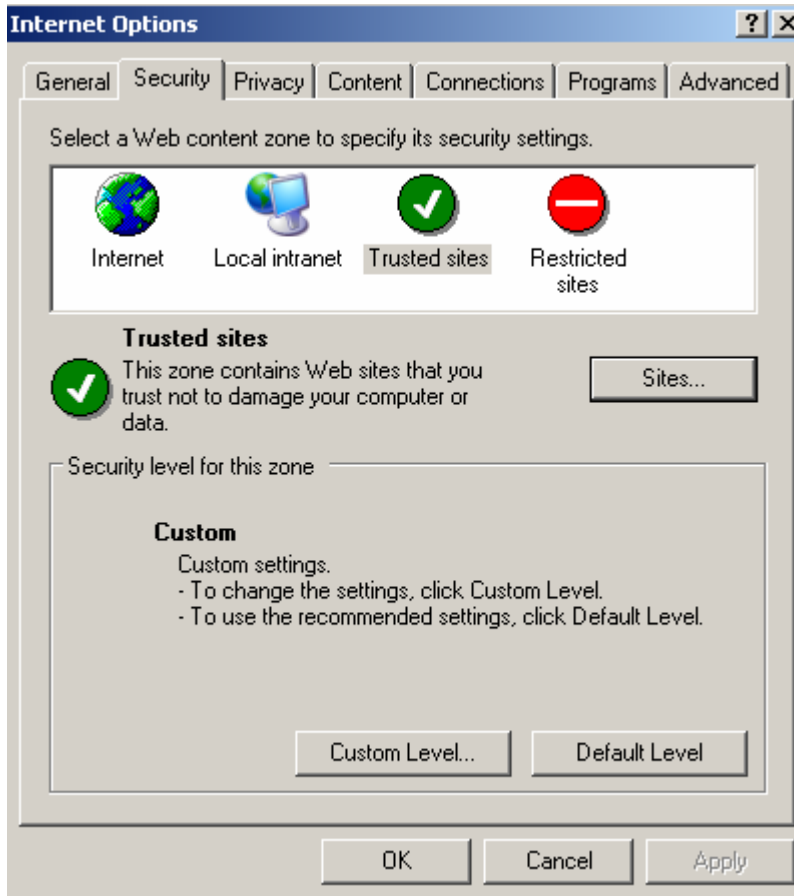


Figure 6

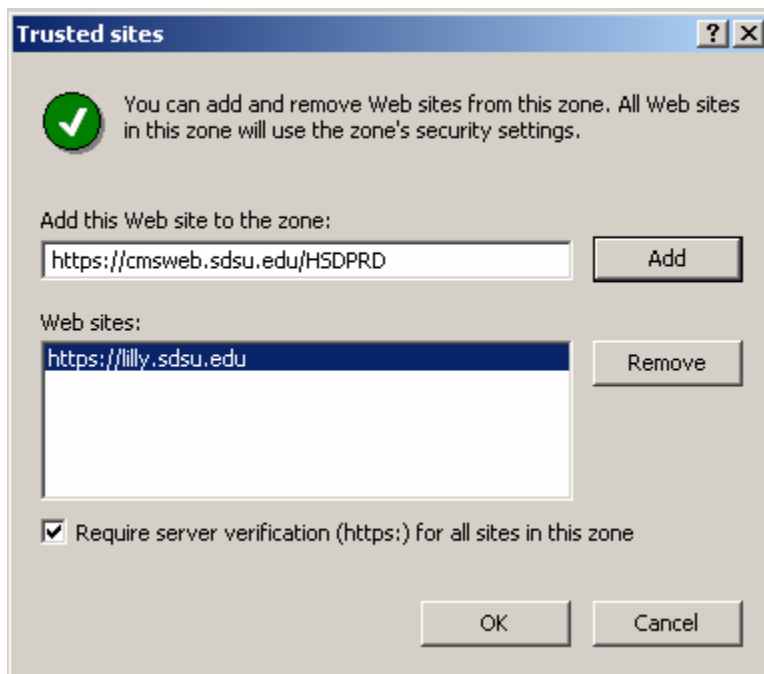


Figure 7.

11. For Windows XP, select Tools | Internet Options | Privacy
 - a. Uncheck "Block Pop-ups" (see Figure 8)
 - b. Select <Apply> | <OK>

Please Note: Internet Explorer Plug-ins such as Yahoo- and Google-Search, will install Pop-up blockers of their own — components of these customized, search toolbars. BFA Policy discourages the use of any IE Plug-In or downloadable application. However, if you feel the need to use them anyway, be sure to disable any Pop-up blocking features. Otherwise, Oracle Apps and MarkView imaging will not function properly.

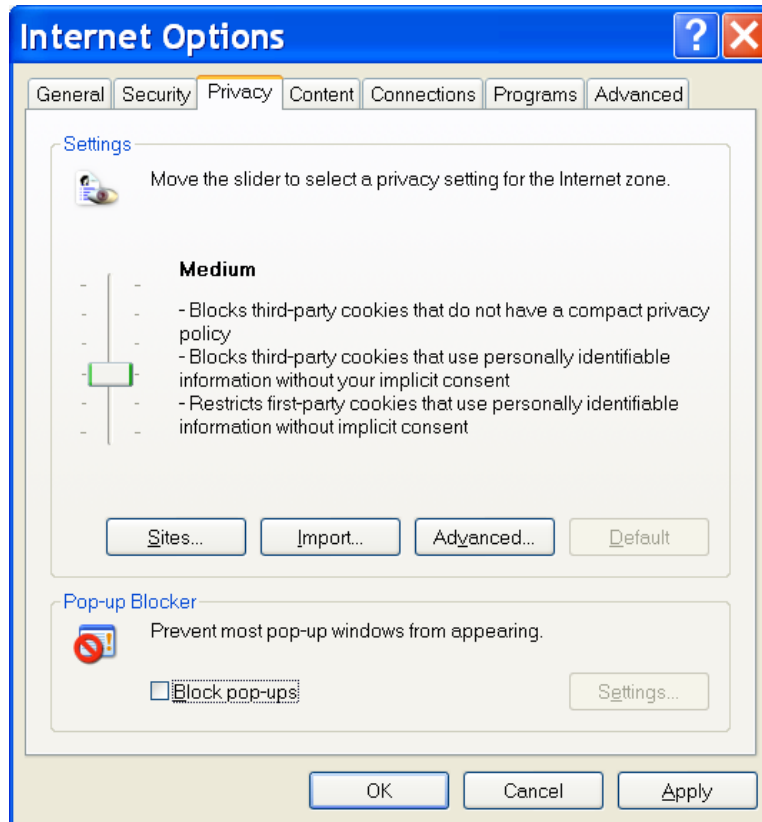


Figure 8

12. For Windows 2000 and Windows XP, select Tools | Internet Options | Advanced
 - a. In the "Settings" scrollable region, uncheck "Reuse Windows for launching shortcuts" (see Figure 9)

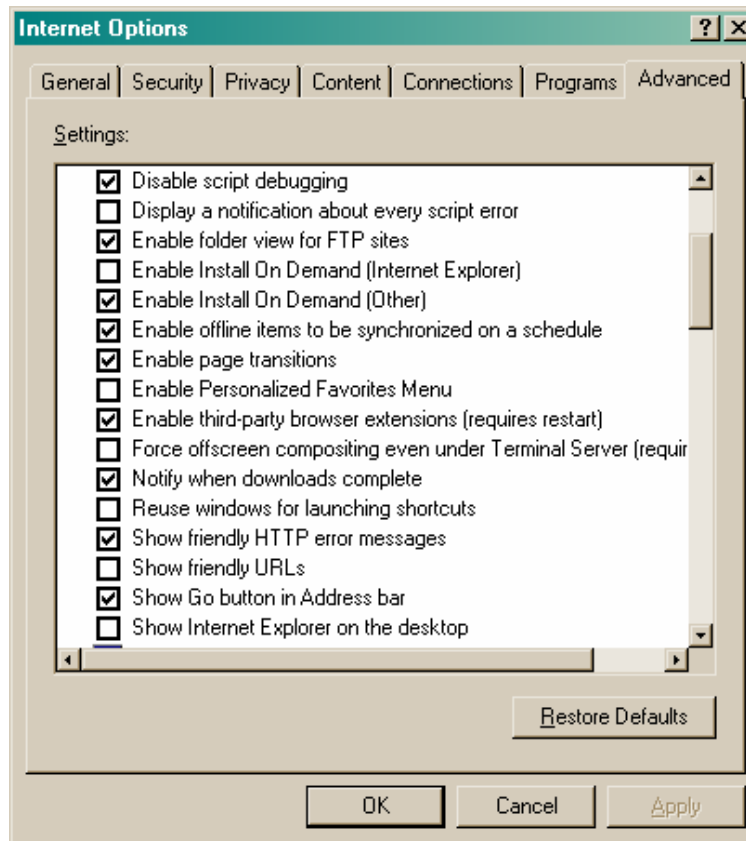


Figure 9.

- b. In the "Settings" scrollable region, uncheck "Do not save encrypted pages to disk" (see Figure 10)

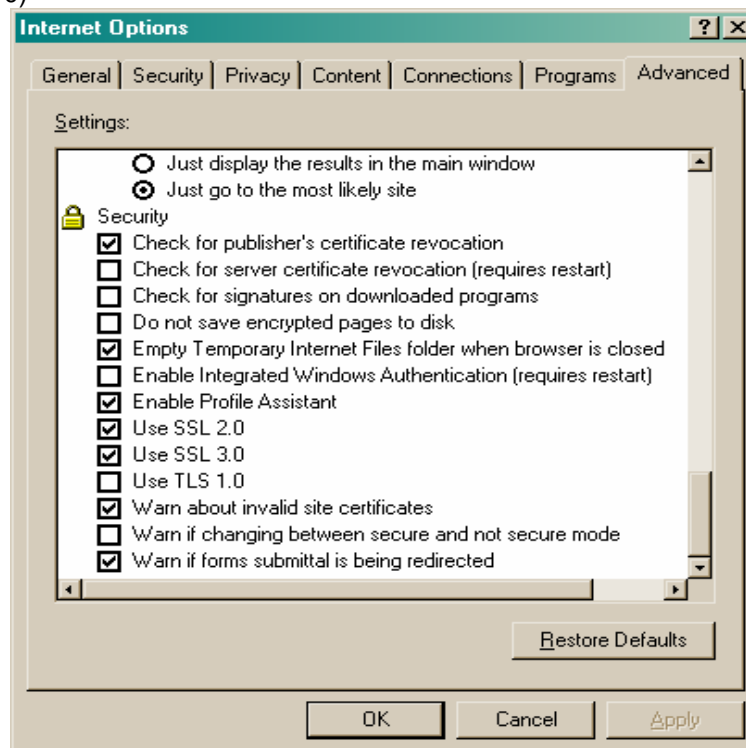


Figure 10.

- c. Check “Empty Temporary Internet Files folder when browser is closed” (see Figure 11)

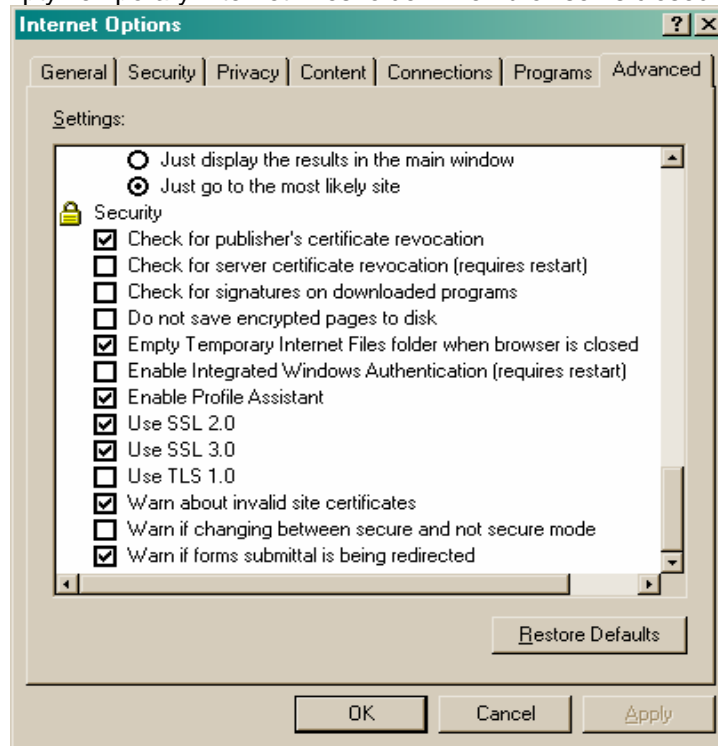


Figure 11.

13. Heavy users of Oracle Apps should periodically purge the JInitiator cache. For Windows 2000 and Windows XP:

- Navigate to C:\Program Files\Oracle\JInitiator 1.1.8.24\jcache (see Figures 12 and 13)
- Select <Edit> | <Select All>
- Select <Edit> | <delete>

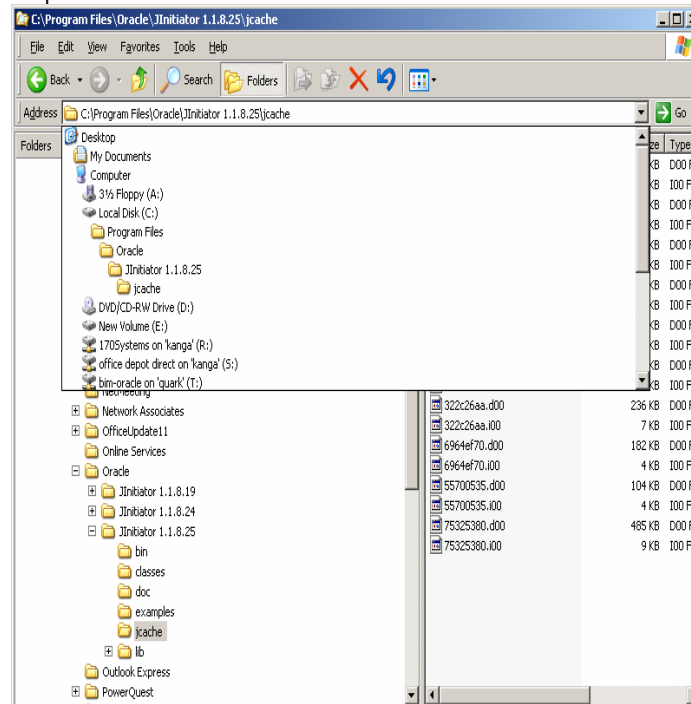


Figure 12

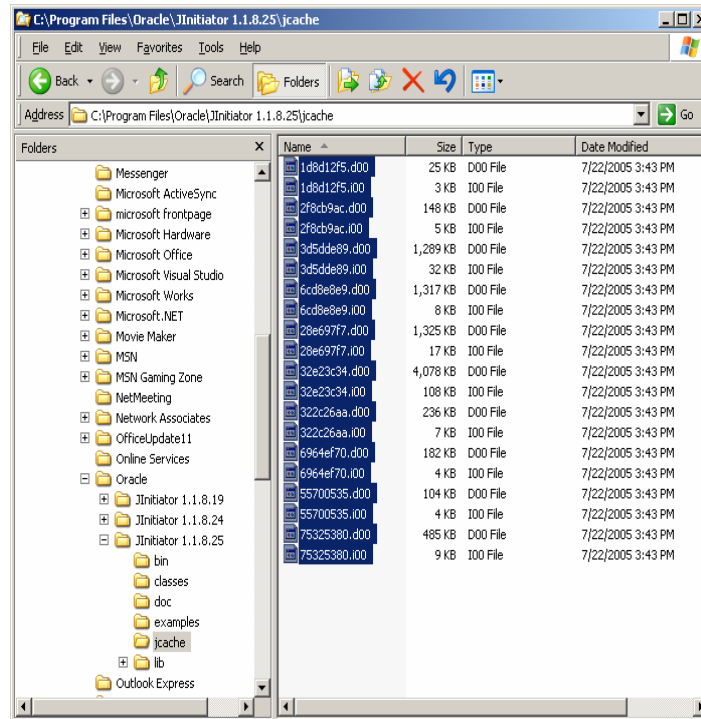


Figure 13.